



Important information to agents booking on www.fjordtours.com/agents

New 2016:

To be allowed to enter the fjord cruise boat on the NIN tour as confirmed in your client's itinerary, they **MUST** bring a printed copy of the order confirmation together with their tickets. They **MUST** take boat that is confirmed to them in the order confirmation.

Change of itinerary:

If you do not find the itinerary you wish to use when booking the tour, please write your wish in the comment box and we will book and confirm as you wish as long as it is possible. We **DO NOT** change bookings after we have confirmed with final booking number.

When booking the NIN tour, you must book the tour with correct price according to the boat type you want to use. See details in the time schedule for the Norway in a nutshell® tours on the agent page.

Comfort seats:

If you wish to have comfort seats or sleeper on night train we need your credit card information separate. Please write that you wish comfort seats or sleeper on night train as a comment in the customer comment box when you book the tour. When we are ready to confirm with booking number, we will send you a link for payment with credit card. You can also give us credit card information (number, expiring date and CVC code) in the booking or by e-mail to: sale@fjordtours.no .

We **CAN NOT** change to comfort seat or sleeper on night train after booking is confirmed with final booking number. So we need this information when you book the tour, or within 90 days until last departure date if you book earlier than this.

